

Virginia Department of Taxation

Virginia Free Fillable Forms Quick Reference Guide – How to Resolve Errors

Error Messages

If your return is missing information or some of that information is incorrect, the Fillable Forms program will reject your return. The program will email the error message(s) of why it was rejected.

This type of message is also known as a **schema validation error**.

“Schema Validation Error VAFORMS-004 – Document does not pass the schema validation...”

You must take action to fix this error in order to submit your return to Virginia Tax. Your return will need:

- **correct information** you entered into the Fillable Form 760 and/or
- **complete missing information** not entered

Example of Messages / Keywords

There are multiple parts to each error message. Using the Find / Search function with unique words in the message will help you narrow down to a solution that helps you.

When you search, focus on using only a few keywords at a time. Do not use the whole message.

Generally, unique text starts after *“Document does not pass the schema validation. Error:...”*. In this Guide, unique keywords are noted in **red** for your convenience.

Document does not pass the schema validation. Error: The element 'Form760CG' in namespace 'http://www.irs.gov/efile' has invalid child element '**FilingStatus**' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: '**FillInAllOvalsThatApply**, **LocalityCode**' in namespace 'http://www.irs.gov/efile'.

For this example you could use: **FilingStatus**, or **FillInAllOvalsThatApply**, or **LocalityCode**.

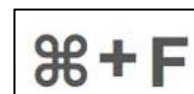
How to Search for Error Solution(s)

If you have trouble locating your error message / solution, use one of these search functions to help find it.

- **Ctrl** key and **F** key
- **Cmd** key and **F** key



1. Enter one of unique keywords in the search box.
2. Hit the “Enter” key until your message is in the results.
3. Repeat the process as needed using the unique key words.



Additional Questions

If you need additional assistance, review the [Fillable Forms User Guide](#) for a step-by-step tutorial or contact Customer Services 804.367.8031.

ERROR MESSAGE	ERROR SOLUTION(S)
<p>Document does not pass the schema validation. Error: The element 'RefundDirectDeposit' in namespace 'http://www.irs.gov/efile' has invalid child element 'Not!ATTransaction' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Amount, Checking, Savings' in namespace 'http://www.irs.gov/efile'.</p>	<p>STEP 1 Tab – Mark Checking or Savings oval on Form 760, Page 2.</p> <p>You claimed a Refund and provided the bank routing / account numbers, but you did not mark the Checking or Savings oval.</p>
<p>Document does not pass the schema validation. Error: The 'http://www.irs.gov/efile:SecdExempt' element is invalid - The value '3 is invalid according to its datatype 'http://www.irs.gov/efile:VAExemption1NumType' - The Enumeration constraint failed.</p>	<p>STEP 1 Tab – Properly claim exemptions.</p> <ul style="list-style-type: none"> • Enter "1" in the field to claim the exemption. Only a value of "1" is allowed in each field. • If you are not claiming an exemption, leave the field blank.
<p>Document does not pass the schema validation. Error: The element 'Secondary' in namespace 'http://www.irs.gov/efile' has incomplete content. List of possible elements expected: 'TaxpayerSSN' in namespace 'http://www.irs.gov/efile'.</p>	<p>STEP 1 Tab – Provide Spouse's Social Security Number (SSN).</p>
<p>Document does not pass the schema validation. Error: The element 'RefundDirectDeposit' in namespace 'http://www.irs.gov/efile' has invalid child element 'BankAccountNumber' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'TelephoneNumber, RoutingTransitNumber' in namespace 'http://www.irs.gov/efile'.</p>	<p>STEP 1 Tab – Provide the Routing Transit Number of your bank.</p> <p>You claimed a Refund and you need to provide the bank routing transit number for the direct deposit on Form 760, page 2.</p>
<p>Document does not pass the schema validation. Error: The element 'StatePayment' in namespace 'http://www.irs.gov/efile' has invalid child element 'PaymentAmount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Checking, Savings' in namespace 'http://www.irs.gov/efile'.</p>	<p>STEP 1 Tab – Mark Checking or Savings oval on Step 1 Tab.</p> <p>You claimed a Tax Due and provided the bank routing / account numbers, but you did not mark the Checking or Savings oval.</p>
<p>Document does not pass the schema validation. Error: The 'http://www.irs.gov/efile:RoutingTransitNumber' element is invalid - The value '00XXXXXXX' is invalid according to its datatype 'http://www.irs.gov/efile:RoutingTransitNumberType' - The Pattern constraint failed.</p>	<p>STEP 1 Tab (Refund) or STEP 2 Tab (Tax Due) – Verify the Routing Transit Number was entered.</p> <ul style="list-style-type: none"> • The routing transit number must have 9 digits. • The 1st two digits must begin with one of the following sequence of numbers: 01 02 03 04 05 06 07 08 09 10 11 12 21 22 23 24 25 26 27 28 29 30 31 32.

ERROR MESSAGE	ERROR SOLUTION(S)
<p>Document does not pass the schema validation. Error: The element 'PrimDrvrLcnsOrStateIssdIdGrp' in namespace 'http://www.irs.gov/efile' has invalid child element 'DrvrLcnsStCd' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'NoDrvrLcnsOrStateIssdId, DrvrLcnsNum, StateIssdIdNum' in namespace 'http://www.irs.gov/efile'.</p> <p style="text-align: center;">-----</p> <p>Document does not pass the schema validation. Error: The element 'SpsDrvrLcnsOrStateIssdIdGrp' in namespace 'http://www.irs.gov/efile' has invalid child element 'StateIssdIdStCd' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'NoDrvrLcnsOrStateIssdId, DrvrLcnsNum, StateIssdIdNum' in namespace 'http://www.irs.gov/efile'.</p>	<p>Step 1 Tab and Step 2 Tab – Update ID details Partially completed / blank fields reject the return.</p> <p><u>If you provide your ID details</u>, complete ALL fields listed in the sections below.</p> <p>Step 1 Tab</p> <ul style="list-style-type: none"> • VA Driver's License Information – You / Spouse • Issue Date – You / Spouse <p>Step 2 Tab, Section 4</p> <ul style="list-style-type: none"> • Type of ID – You / Spouse • ID State – You / Spouse • ID Expiration Date – You / Spouse • Non-expiring checkbox – You / Spouse <p><u>If you don't have an ID or choose not to provide your ID details</u>, you must still complete the Type of ID field for you (and your spouse for joint filing).</p> <ol style="list-style-type: none"> 1. Go to Step 2 Tab for Section 4. 2. Select 'N' from the Type of ID drop down.
<p>Add / View Forms – Update your 760-ADJ for \$0 amounts.</p> <ol style="list-style-type: none"> 1. Click Add / View Forms. 2. Select Form 760-ADJ and make the related change. 	
<p>Document does not pass the schema validation. Error: The element 'OtherSubtn' in namespace 'http://www.irs.gov/efile' has invalid child element 'Amount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Code' in namespace 'http://www.irs.gov/efile'.</p>	<p>If you claim an amount (other than \$0), select an allowed Subtraction Code from the drop down list.</p> <ul style="list-style-type: none"> • If you have nothing to claim, do not enter \$0. • If you enter \$0 but no codes, go to each field and delete the \$0 amount.
<p>Document does not pass the schema validation. Error: The element 'OtherAddtn' in namespace 'http://www.irs.gov/efile' has invalid child element 'Amount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Code' in namespace 'http://www.irs.gov/efile'.</p>	<p>If you claim an amount (other than \$0), select an allowed Addition Code from the drop down list.</p> <ul style="list-style-type: none"> • If you have nothing to claim, do not enter \$0. • If you enter \$0 but no codes, go to each field and delete the \$0 amount.
<p>Document does not pass the schema validation. Error: The element 'Deduction' in namespace 'http://www.irs.gov/efile' has invalid child element 'Amount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Code' in namespace 'http://www.irs.gov/efile'.</p>	<p>If you claim an amount (other than \$0), select an allowed Deduction Code from the drop down list.</p> <ul style="list-style-type: none"> • If you have nothing to claim, do not enter \$0. • If you enter \$0 but no codes, go to each field and delete the \$0 amount.
<p>Add / View Forms – Update your W-2 for missing information.</p> <ol style="list-style-type: none"> 1. Click Add / View Forms. 2. Select Form W-2 and make the related change. 	
<p>Document does not pass the schema validation. Error: The element 'IRSW2' in namespace 'http://www.irs.gov/efile' has invalid child element 'EmployerEIN' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'CorrectedW2Ind, EmployeeSSN' in namespace 'http://www.irs.gov/efile'.</p>	<p>Provide the Employee SSN in Box A.</p>
<p>Document does not pass the schema validation. Error: The element 'IRSW2' in namespace 'http://www.irs.gov/efile' has invalid child element 'EmployerNameControlTxt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'EmployerEIN' in namespace 'http://www.irs.gov/efile'.</p>	<p>Identification Number (EIN) in Box B of the W-2.</p>

ERROR MESSAGE	ERROR SOLUTION(S)
Add / View Forms – Update your W-2. 1. Click Add / View Forms. 2. Select Form W-2 or W-2G and make the related change.	
Document does not pass the schema validation. Error: The element ' EmployerUSAddress ' in namespace 'http://www.irs.gov/efile' has invalid child element ' CityNm ' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: ' AddressLine1Txt ' in namespace 'http://www.irs.gov/efile'.	Provide the Street Address in Box C.
Document does not pass the schema validation. Error: The element ' EmployerUSAddress ' in namespace 'http://www.irs.gov/efile' has invalid child element ' StateAbbreviationCd ' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: ' AddressLine2Txt, CityNm ' in namespace 'http://www.irs.gov/efile'	Provide the Street Address in Box C.
Document does not pass the schema validation. Error: The element 'IRSW2' in namespace 'http://www.irs.gov/efile' has invalid child element ' WagesAmt ' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: ' ControlNum, EmployeeNm ' in namespace 'http://www.irs.gov/efile'.	Provide the Employee Name in Box E.
Document does not pass the schema validation. Error: The element 'IRSW2' in namespace 'http://www.irs.gov/efile' has invalid child element ' WagesAmt ' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: ' EmployeeUSAddress, EmployeeForeignAddress ' in namespace 'http://www.irs.gov/efile'.	Provide the Employee Address in Box F.
Document does not pass the schema validation. Error: The element ' EmployeeUSAddress ' in namespace 'http://www.irs.gov/efile' has invalid child element ' StateAbbreviationCd ' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: ' AddressLine2Txt, CityNm ' in namespace 'http://www.irs.gov/efile'	Provide the Employee Address in Box F.
Document does not pass the schema validation. Error: The element ' RecipientUSAddress ' in namespace 'http://www.irs.gov/efile' has incomplete content. List of possible elements expected: ' ZIPCd ' in namespace 'http://www.irs.gov/efile'.	Form W-2G Provide the Zip Code in the Winner's Information section.
Add / View Forms – Update your 1099-R. 1. Click Add / View Forms. 2. Select Form 1099-R and make the related change.	
Document does not pass the schema validation. Error: The element 'IRS1099R' in namespace 'http://www.irs.gov/efile' has invalid child element ' PayerEIN ' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: ' CorrectedInd, PayerNameControlTxt ' in namespace 'http://www.irs.gov/efile'.	Provide the Payer Name and Payer Address.
Document does not pass the schema validation. Error: The element 'IRS1099R' in namespace 'http://www.irs.gov/efile' has invalid child element ' PayerUSAddress ' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: ' CorrectedInd, PayerNameControlTxt ' in namespace 'http://www.irs.gov/efile'.	Provide the Payer Name.