

Virginia Tax Contact Information for Localities

Use this resource when you need to contact Virginia Tax with questions regarding any of the following:

I need help with...	Category	Contact
General Information <ul style="list-style-type: none"> ▶ Recent updates ▶ Forms and instructions ▶ Training links 	Localities homepage	Access Localities homepage at www.tax.virginia.gov/tarp/locality
General tax-related questions, account specific inquiries	Locality Hotline	Contact Customer Services Phone: 804.367.9286
Getting initial access to IRMS and/or EESMC training courses	IRMS and/or EESMC Training Requests	Email Virginia Tax Security Administration external.entity.docforms@tax.virginia.gov
IRMS-specific questions and issues (not found in other resources)	IRMS Support	Contact IRMS Support Email: irms.support@tax.virginia.gov
Questions About Training <ul style="list-style-type: none"> ▶ VLC access issues ▶ Issues accessing/viewing a course ▶ Other VLC technical issues 	IRMS Training Questions	Email the Virginia Learning Center (VLC) vlcadmin@tax.virginia.gov
Return processing and administration	Tax Return Processing	Contact Richard Price Phone: 804.367.8216 Email: richard.price@tax.virginia.gov
Access questions, data breaches, unauthorized inspections, disclosures of tax data, or compromised IRMS passwords	Virginia Tax Disclosure Officer	Contact Michael Palmer Phone: 804.404.4029 Email: michael.palmer@tax.virginia.gov
Locality distribution and administration	Sales and Use Tax Distribution	Contact Zoe Cobb Phone: 804.786.3969 Email: zoe.cobb@tax.virginia.gov
Communications Tax distribution and reports	Communications Tax Distribution	Contact the Communications Tax Unit Phone: 804.404.4195
Motor Vehicle Rental Tax distribution and reports	Motor Vehicle Rental Distribution	Contact the Motor Vehicle Rental Tax Unit Phone: 804.404.4180
Set-Off processing and administration	Virginia Tax Debt Set-Off Unit	Contact the Debt Set-Off Unit Phone: 804.367.8380